## Require Signatures for Desk Reviews

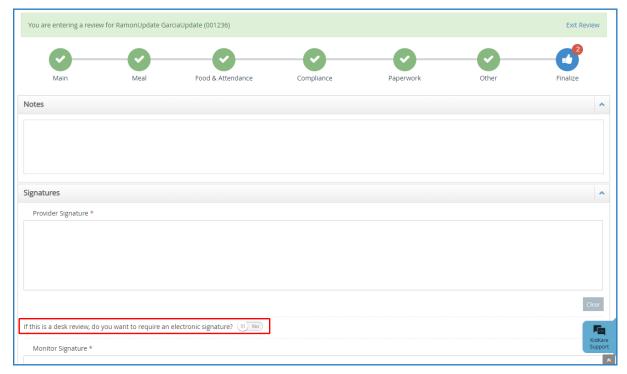
Last Modified on 09/13/2021 4:02 pm CDT

When completing desk reviews, you can require that a provider digitally sign to acknowledge they received a copy of the Review report. You can toggle this option on and off when finalizing the review. The review will not be complete until the provider signs their review.

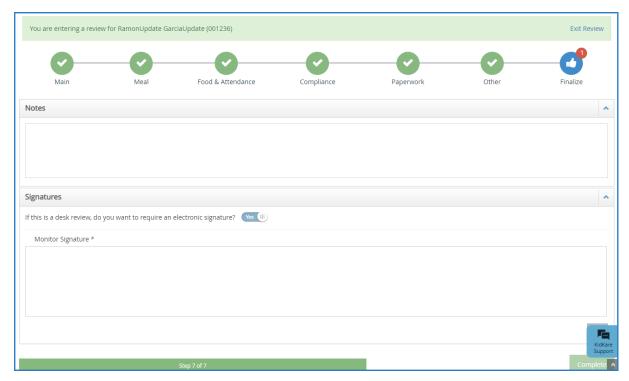
- 1. Log in to app.kidkare.com. Use the same credentials you use to access Minute Menu HX.
- 2. From the menu to the left, click Reviews.
- 3. Click Review Providers. The Review Providers page opens.
- 4. Locate the provider to review.
  - Click the Provider, Monitor (if available), Last Review, and Next Review Date columns to sort information in ascending or descending order.

Note: If you have set Preference U.003 (General Behavior - Use Provider Security) to Y, Monitors can only see those providers assigned to the same group number as them, and the Monitor column is hidden on the table.

- Click the blank boxes at the top of each column to filter information in that column. For example, you
  can click the Provider box and begin typing a provider's name.
- Click to set additional filters. You can filter by Pending, Active, Hold, or Withdrawn status.
   If available, you can also specify whether to show reviews for all monitors.
- Complete the review questionnaire as you normally would. For details, see Complete the Review Questionnaire.
- 6. When you reach the Finalize page, click next to If this is a desk review, do you want to require an electronic signature?



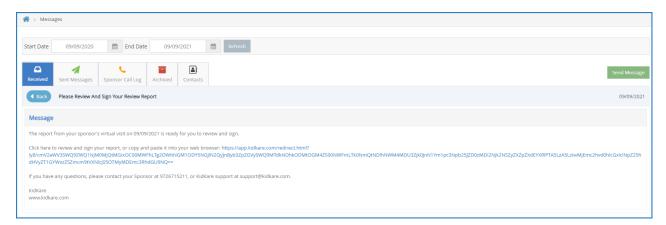
The Provider Signature box and the Helper Signature box (if present) are removed.



7. Sign in the Monitor Signature box and click Complete.

## **Review Acknowledgement**

Once you click **Complete**, the provider will receive an email and a message in KidKare prompting them to review and acknowledge their Review report.



When the provider clicks the link, the **Review Acknowledgement** pop-up opens. If this link is accessed from email, the provider will be automatically logged into KidKare first.

Review Acknowledgement
The report from your sponsor's virtual visit on 09/09/2021 is ready for you to review and sign. Click here to view your report in a new tab, or copy and paste it into
your web browser: https://hx2go.minutemenu.com/ProviderReviews?p=17d48d83-8c8e-45af-946d-49a5c8057f94&s=30266965
Using your mouse, finger, or stylus, sign the review acknowledgement below.
Provider Signature *
Clear
Acknowledge & Sign Cancel

The provider can click the link to open their review in a new tab. Then, they can use a mouse, finger, or stylus to sign the **Provider Signature** box. If you indicated that a helper was present during the review, the **Helper Signature** box also displays so the helper can sign the acknowledgement. Once they acknowledge and sign for the review, they will receive a new message and email with a link to the updated, signed report. For more details and instructions for providers, see **Sign for Desk Reviews Electronically**.